

Access Free Charting The Course Launching
Patient Centric Healthcare 1st First Edition By
Kathleen Bartholomew John J Nance Published
By Second River Healthcare Press 2012

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All Dreams on DeckEdgeawareFlyfisher's Guide to
ColoradoMeasure What MattersCareer
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All Dreams on Deck

Experienced professor Gary Burge identifies three cohorts or stages in the academic career and explores the challenges, pitfalls and triumphs of each. Based on a career's worth of experiences, observations and insights, he leads academics to reflect on where they are, have been and are headed in their professional lives.

Edgeware

Health care systems worldwide are faced with the challenge of improving the quality of care. Providing evidence from health research is necessary but not sufficient for the provision of optimal care and so knowledge translation (KT), the scientific study of methods for closing the knowledge-to-action gap and of the barriers and facilitators inherent in the process, is gaining significance. Knowledge Translation in Health Care explains how to use research findings to improve health care in real life, everyday situations. The authors define and describe knowledge translation, and outline strategies for successful knowledge translation in practice and policy making. The book is full of examples of how knowledge translation models work in closing the gap between evidence and action. Written by a team of authors closely involved in the development of knowledge

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translation this unique book aims to extend understanding and implementation worldwide. It is an introductory guide to an emerging hot topic in evidence-based care and essential for health policy makers, researchers, managers, clinicians and trainees.

Flyfisher's Guide to Colorado

"'Charting the Course' is the sequel to John J. Nance's best-selling, award-winning novel 'Why Hospitals Should Fly'. John Nance and his wife, Kathleen Bartholomew, have co-written the continuing story of Dr. Will Jenkins as he takes over the leadership the fictional Las Vegas Memorial Hospital. John Nance and Kathleen Bartholomew address head-on how to become a top-level institution by illuminating the norms of the current hospital culture and then demonstrating how each member of every medical facility, regardless of rank, must be a leader and owner of the cultural revolution needed to keep their hospital system viable and their patients safe. Whereas 'Why Hospitals Should Fly' dealt more with the 'why' of a cultural revolution, 'Charting the Course' deals more with the 'how' of changing an ingrained hospital culture. Study guide provided at end of book." -- publisher.

Measure What Matters

This all-new third edition of this best-selling flyfishing guide to Colorado's waters includes an 8.5x11-inch layout, full-color photos and maps, and many brand-

new redesigned highly detailed river and lake maps with GPS coordinates for all access points. Breaking the state into six sections, Bartholomew, a Colorado native and guide, blends his personal knowledge with the experience of state biologists and regional shop owners to offer the most complete flyfishing guide ever offered on Colorado. Also includes a warm-water section.

Career Paths

When it comes to Mars, the focus is often on how to get there: the rockets, the engines, the fuel. But upon arrival, what will it actually be like? In 2013, Kate Greene moved to Mars. That is, along with five fellow crew members, she embarked on NASA's first HI-SEAS mission, a simulated Martian environment located on the slopes of Mauna Loa in Hawai'i. For four months she lived, worked, and slept in an isolated geodesic dome, conducting a sleep study on her crew mates and gaining incredible insight into human behavior in tight quarters, as well as the nature of boredom, dreams, and isolation that arise amidst the promise of scientific progress and glory. In *Once Upon a Time I Lived on Mars*, Greene draws on her experience to contemplate humanity's broader impulse to explore. The result is a twined story of space and life, of the standard, able-bodied astronaut and Greene's brother's disability, of the lag time of interplanetary correspondences and the challenges of a long-distance marriage, of freeze-dried egg powder and fresh pineapple, of departure and return. By asking what kind of wisdom humanity might take to Mars

and elsewhere in the Universe, Greene has written a remarkable, wide-ranging examination of our time in space right now, as a pre-Mars species, poised on the edge, readying for launch.

Computational Technology for Effective Health Care

Set sail for the adventure of your life and work! As Katie Couric, journalist, author and Yahoo Global News Anchor attests, “Jeremy Cage has written a great book that everyone who thinks about how to better balance work-life issues would benefit from reading...he’s also shown us how to better navigate life’s personal and professional challenges.” All Dreams on Deck will help you articulate your most important dreams in work and life and will then give you a practical approach for realizing those dreams. Through engaging, real-life examples, you will be inspired to live life to your full potential. Author Jeremy Cage begins with the premise that there is no such thing as work-life balance. There is only life balance—of which work is an important part. With this as the foundation, he will guide you through a simple and actionable approach to determining the most important components of your life—the Grab Bags in your LifeBoat—then chart the course to making all the dreams in that LifeBoat a reality. Jeremy, who has lived and worked in nine countries, has used this approach to help thousands of executives, managers, and their teams unleash their potential. He has also realized his own dreams by taking a sixteen-month sabbatical to sail around the world with his family

before returning to the US to launch several exciting new companies. So rather than theoretical mumbo jumbo, Jeremy presents compelling, real-life examples of how to dream specifically, get highly intentional about those dreams, plan and prepare well—then summon the courage to set sail.

Delivering High-Quality Cancer Care

Charting a Course for a Successful Research Career

The Missile Defense Agency (MDA) has spent about \$56 billion and will spend about \$50 billion more through 2013 to develop a Ballistic Missile Defense System (BMDS). This testimony is based on two reviews that were conducted in 2008. In addition to a review assessing the annual cost, testing, schedule, and performance progress MDA made in developing BMDS, Francis has also reported on MDA's targets program. This testimony discusses: (1) the productivity of MDA's recent test program; (2) the consequences of the testing shortfalls; and (3) key factors that should be considered as MDA revises its approach to testing. GAO assessed contractor cost, schedule, and performance; tests completed; and the assets fielded during 2008. Illustrations.

Protecting All

Speak Your Truth: Proven Strategies for Effective Nurse-Physician Communication Kathleen

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Bartholomew, RN, MN The #1 best-selling book on nursing empowerment is newly expanded and better than ever As of June 20, 2014, contact hours for nurses are no longer available with this product.

""This book is required reading for anyone committed to working with nurses and the nursing profession toward forging new collaborative and supportive relationships both within and between nurses, physicians, and other healthcare professionals, so that it can gain the stature and respect that will result in rebuilding the ranks of those willing and able to contribute to the nursing profession in a meaningful and contemporary manner."" --Jon Burroughs, MD,

MBA, CMSL A witty and entertaining book that delivers a mission-critical message. This best-selling book by Kathleen Bartholomew, RN, MN, delivers effective strategies for improving nurse-physician relationships. Bartholomew uses engaging case scenarios, critical-thinking activities, and real-world tips to help nurses understand and communicate with physicians. Don't miss what Kathleen has to say in this expanded edition of "Speak Your Truth." She now provides strategies for both nursing and non-nursing leadership to create and sustain a healthy work environment. This book helps you: Ensure patient safety through improved collegiality between physicians and nurses Increase recruitment and retention by creating a healthy work environment Empower nurses to improve communication by confidently interacting with disruptive physicians Increase productivity through creating a culture of accountability With new research highlighting the latest strategies for improving communication, the expanded version now includes: A chapter for senior

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leadership containing organization strategies to improve communication and ways to intervene with disruptive physicians Fresh insight for leaders on establishing expectations with physicians, nurses, and other staff New strategies to promote zero tolerance for bad behaviors More ways to promote a collegial workplace Additional words of praise for "Speak Your Truth" by Kathleen Bartholomew, RN, MN:

""Unprecedented, brilliant, and right on target! Kathleen Bartholomew has dared to speak the truth about one of the greatest threats we face in patient safety: Dysfunctional physician-nurse communication and relationships."" --John J. Nance, JD, Founding Member of the National Patient Safety Foundation

""Kathleen Bartholomew, a gifted nurse and teacher, explores many of the dysfunctional dynamics destroying the morale of healthcare professionals, and she does it with a fresh, deadly serious voice interspersed with delightful humor that also inspires change. This is a must read for physicians, nurses, or anyone trapped in a traditionally subservient role, regardless of whether that role is work-related or not."" --Allen R. Wyler, MD, neurosurgeon, author of *Deadly Errors*, a novel about medical errors

""Kathleen uses the vehicle of story, liberally seasoned with humor, to present imaginative and creative approaches to age-old problems with communications between nurses and doctors.""

--Genevieve Bartol, RN, EdD, AHN-C(P), Professor Emeritus, University of North Carolina, Greensboro

""This book is a 'must read' for all those nurses who want to enhance communication with physicians to create healthy, productive collegial relationships and improve patient care. Ms. Bartholomew analyzes and

interprets all too familiar personal stories using a backdrop of theory to help us understand why we find ourselves in distressing interactions with physicians and how we can take action to initiate a process of healing." --Linda J. Westbrook, RN, PhD, Assistant Professor, Nursing Program, University of Washington, Bothell ""Kathleen's work illuminates and defines a murky and omnipresent problem that has a strangle hold on the heart of the nursing profession." --Chancey Boye, RN

Patients Charting the Course

Career Mapping for Nonprofits shows how a simple tool like career mapping can help make a team stronger, happier and committed, thus allowing executives to return to the work that inspires them the work only they can do! An executive may silently wish for the time when they can re-focus on advancing their nonprofits mission. They are eager to get back to leading a dedicated team whose members are all going in the same direction at the same time. They are ready to take back their time and create lasting partnerships and bonds with each team member. Career Mapping for Nonprofits can help leaders do just that. Talent management and staffing expert, Nurys Harrigan-Pedersen shows leaders how a simple tool like career mapping can help them take their time back and guides them to create a highly engaged team. Leaders learn to spend less time dealing with personnel issues, how to lower turnover dramatically, and how to co-create each team members career map. The result is a work

environment that is efficient, satisfying, and engaging where nonprofit leaders have made space to guide and inspire employees to designing a compelling career map for the success of all.,

Red Rover

The dramatic human story of an epic scientific quest and of one man's forty-year obsession to find a solution to the thorniest scientific dilemma of the day--"the longitude problem." Anyone alive in the eighteenth century would have known that "the longitude problem" was the thorniest scientific dilemma of the day-and had been for centuries. Lacking the ability to measure their longitude, sailors throughout the great ages of exploration had been literally lost at sea as soon as they lost sight of land. Thousands of lives and the increasing fortunes of nations hung on a resolution. One man, John Harrison, in complete opposition to the scientific community, dared to imagine a mechanical solution-a clock that would keep precise time at sea, something no clock had ever been able to do on land. Longitude is the dramatic human story of an epic scientific quest and of Harrison's forty-year obsession with building his perfect timekeeper, known today as the chronometer. Full of heroism and chicanery, it is also a fascinating brief history of astronomy, navigation, and clockmaking, and opens a new window on our world.

Charting a Course for the Multilateral Trading System

Questioning Protocol is a healthcare solutions book from a mom's perspective. Now, everyone can use the same techniques to help cope with a healthcare crisis. Randi Redmond Oster shares the tips, tools, and tricks from her corporate experience, engineering skills, and compassion for her son, for navigating the broken healthcare system. Learn how she maintains control when her healthcare crisis seems overwhelming. Discover how she creates a high-performing healthcare team focused on her son. Understand how she manipulates the hierarchy of the healthcare system to help improve her son's care. See how she finds ways to feel grateful, even when her world seems upside down.

Ending Nurse-to-nurse Hostility

This guide helps a researcher plan and work on a number of important activities that complement the research record in order to optimize a research career and outlines the major points needed to formulate a career plan.

Why Hospitals Should Fly

This publication is the first book to address complexity science in health care. It represents a revolutionary new way for health care leaders to think about how they engage employees, work with physicians, manage unmanageably complex tasks and plan for an uncertain future. But it's not for health care workers only - this book is useful to anyone interested in how complexity science is changing not

only business management, but also how many disciplines of science relate to one another.

Complexity science reframes our view of many systems that are only partially understood by traditional scientific methods. Systems as apparently diverse as stock markets, human bodies, ecosystems, immune systems, termite colonies and hospitals seem to share some patterns of behavior. These patterns provide insights into sustainability, viability, and innovation.

Defense Acquisitions: Charting a Course for Improved Missile Defense Testing

In the United States, approximately 14 million people have had cancer and more than 1.6 million new cases are diagnosed each year. However, more than a decade after the Institute of Medicine (IOM) first studied the quality of cancer care, the barriers to achieving excellent care for all cancer patients remain daunting. Care often is not patient-centered, many patients do not receive palliative care to manage their symptoms and side effects from treatment, and decisions about care often are not based on the latest scientific evidence. The cost of cancer care also is rising faster than many sectors of medicine--having increased to \$125 billion in 2010 from \$72 billion in 2004--and is projected to reach \$173 billion by 2020. Rising costs are making cancer care less affordable for patients and their families and are creating disparities in patients' access to high-quality cancer care. There also are growing shortages of health professionals skilled in providing cancer care, and the

number of adults age 65 and older--the group most susceptible to cancer--is expected to double by 2030, contributing to a 45 percent increase in the number of people developing cancer. The current care delivery system is poorly prepared to address the care needs of this population, which are complex due to altered physiology, functional and cognitive impairment, multiple coexisting diseases, increased side effects from treatment, and greater need for social support. Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis presents a conceptual framework for improving the quality of cancer care. This study proposes improvements to six interconnected components of care: (1) engaged patients; (2) an adequately staffed, trained, and coordinated workforce; (3) evidence-based care; (4) learning health care information technology (IT); (5) translation of evidence into clinical practice, quality measurement and performance improvement; and (6) accessible and affordable care. This report recommends changes across the board in these areas to improve the quality of care. Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis provides information for cancer care teams, patients and their families, researchers, quality metrics developers, and payers, as well as HHS, other federal agencies, and industry to reevaluate their current roles and responsibilities in cancer care and work together to develop a higher quality care delivery system. By working toward this shared goal, the cancer care community can improve the quality of life and outcomes for people facing a cancer diagnosis.

Transformational Learning in Community Colleges

If you're a nurse, or want to become one, you already know how incredibly fulfilling the profession can be. With skill and compassion, nurses save lives. There's nothing more gratifying than helping someone who trusts and depends on you to make it through a difficult time. Nursing can also be stressful - but that stress can be ameliorated by working in a great team, or exacerbated by passive-aggressiveness communication or hurt feelings. Keeping our patients safe and providing the most optimal outcomes depends entirely on our relationships with each other. Nurses who learn this material will be as confident in their communication skills as they are in their clinical skills per the AACN standards. The world needs nurse leaders who are bold, valiant, audacious and courageous. In "The Dauntless Nurse: Communication Confidence Builder" you'll learn to pro-actively address and eliminate the trivial and unnecessary frustrations that distract and undermine your confidence. You'll learn how to professionally respond to a multitude of human gestures: how to join a new group, communicate professionally, and become a master in constructively handling conflict and confrontation. Filled with tools and tips on how to communicate assertively and understand workplace culture, this book gives nurses the knowledge and skills needed to confidently address experiences and behaviors that leave them feeling undermined or uncertain. Understanding why these behaviors occur diminishes their effect. Knowing how to respond hard-

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wires your muscle memory. And reading scenarios of how other nurses have effectively handled similar situations builds the confidence that is characteristic of a Dauntless Nurse - you!

Know Your Price

Medical practice is undergoing the most radical changes seen in decades. Novel reimbursement models, impersonalization caused by technology, and increasing demands on providers' limited time are causing unhappiness among practitioners and patients alike. Yet, the patient experience and patient satisfaction are more important than ever. Patient experience affects patient outcomes, and patient satisfaction scores will affect how much physicians and other health care providers get paid. In *The Performance of Medicine*, Dr. Bob Baker offers practical strategies and techniques that physicians and other practitioners can implement easily and immediately to give patients the best possible experience with no additional expenditure of time. An internist/gastroenterologist with 35 years of private practice experience, and a professional magician/ventriloquist with 50 years of live performance experience, Dr. Baker seamlessly weaves the techniques he used to garner top reviews from his patients

Once Upon a Time I Lived on Mars

"Set in Lombardy during the Spanish occupation of the late 1620s, *The Betrothed* tells the story of two

young lovers, Renzo and Lucia, prevented from marrying by the petty tyrant Don Rodrigo, who desires Lucia for himself. Forced to flee, they are then cruelly separated, and must face many dangers including plague, famine and imprisonment, and confront a variety of strange characters the mysterious Nun of Monza, the fiery Father Cristoforo and the sinister Unnamed' in their struggle to be reunited. A vigorous portrayal of enduring passion, The Betrothed's exploration of love, power and faith presents a whirling panorama of seventeenth-century Italian life and is one of the greatest European historical novels"--Page 4 of cover.

Knowledge Translation in Health Care

As past, current, or future patients, the public should be the health care system's unwavering focus and serve as change agents in its care. Taking this into account, the quality of health care should be judged not only by whether clinical decisions are informed by the best available scientific evidence, but also by whether care is tailored to a patient's individual needs and perspectives. However, too often it is provider preference and convenience, rather than those of the patient, that drive what care is delivered. As part of its Learning Health System series of workshops, the Roundtable on Value & Science-Driven Health Care hosted a workshop to assess the prospects for improving health and lowering costs by advancing patient involvement in the elements of a learning health system.

Longitude

A plane carrying a supervirus searches for a place to land in this “combination of The Hot Zone and Speed” by a New York Times–bestselling author (USA Today). On a snowy road in a German forest, Ernest Helms sees a man trying to break into his car. After a scuffle, Helms escapes with only a cut on his hand. Hours later, he collapses aboard a flight from Frankfurt to New York. The pilot, Capt. James Holland, radios London to plan an emergency landing to save Helms—and then the nightmare begins. Heathrow denies Holland permission to land: Helms has been stricken with an ultracontagious pathogen that threatens the entire planet. When Germany also refuses to let him land, Holland and his passengers are prisoners of the sky, caught between a deadly disease and a world that would rather shoot them down than risk contamination. Written by a former aviator known as the master of mile-high suspense, this is a pulse-pounding thriller about infectious disease in the tradition of *Outbreak* and *The Andromeda Strain*. Threatened by hostile governments on the ground and disease in the sky, Captain Holland is in for the flight of his life.

Questioning Protocol

This is the underlying issue confronting the World Trade Organization as trade ministers contemplate the launch of a new multilateral round of trade negotiations.

Data Feminism

"Socially inclusive growth is the talk of the town in developing countries. But to go from talk to walk these countries face a critical task: reconstructing their welfare states given the failures of the standard Bismarckian model and the challenges posed by rapid technological change. This book—known to many as the White Paper—is indispensable for tackling this task. It develops a clear conceptual framework to help policy makers understand this complex issue, set clear objectives, evaluate trade-offs, and chart a coherent path of reform. A much-needed and very welcome contribution." --Santiago Levy, Senior Fellow—Global Economy and Development, Brookings Economic and Social Policy in Latin America Initiative, Brookings Institution "Most countries have failed to support people adequately as the combination of globalization and technology changes the structure of their economies and their jobs. This has fostered a backlash in which economic insecurity is widespread and support for populist policies is on the rise. We can do much better than this by sharing risks and providing a guaranteed minimum to everyone. This important book lays out a set of policies that strikes a new balance between economic flexibility and individual security that is relevant to both advanced and developing countries." --Minouche Shafik, Director, London School of Economics and Political Science "Economic insecurity confronts working people around the world today. To overcome this insecurity through suitable risk-sharing interventions is a policy challenge of the first order. This

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exceptionally thoughtful and clearly written book charts a course for replacing employment-based risk-sharing policies with social insurance-based ones, financed by general revenues with the broadest possible base. The resultant Flexicurity model promises 'a more robust and resilient policy response to a diverse and fluid world of work.' " --Gary Fields, Professor of International and Comparative Labor and Professor of Economics, Cornell University "Protecting All presents thoughtful, thorough, and bold proposals to achieve universal social protection in a modern welfare state. This lucid document identifies implementable policies for poverty prevention, coping with livelihood shocks, and managing labor market risks that range from state-guaranteed publicly funded income floors to mandated consumption-smoothing mechanisms funded by individual contributions to privately financed incentivized and purely voluntary consumption-smoothing schemes. Clearly written, rich with ideas, and relevant for countries at all income levels, Protecting All is bound to become an essential reference for policy makers and policy analysts focused on (re)designing social protection systems that achieve key social goals in ways consistent with fast-changing labor markets, fiscal sustainability, and economic efficiency and growth." --Nora Lustig, Professor of Latin American Economics and Director of the Commitment to Equity Institute, Tulane University

Speak Your Truth

#1 New York Times Bestseller Legendary venture

capitalist John Doerr reveals how the goal-setting system of Objectives and Key Results (OKRs) has helped tech giants from Intel to Google achieve explosive growth—and how it can help any organization thrive. In the fall of 1999, John Doerr met with the founders of a start-up whom he'd just given \$12.5 million, the biggest investment of his career. Larry Page and Sergey Brin had amazing technology, entrepreneurial energy, and sky-high ambitions, but no real business plan. For Google to change the world (or even to survive), Page and Brin had to learn how to make tough choices on priorities while keeping their team on track. They'd have to know when to pull the plug on losing propositions, to fail fast. And they needed timely, relevant data to track their progress—to measure what mattered. Doerr taught them about a proven approach to operating excellence: Objectives and Key Results. He had first discovered OKRs in the 1970s as an engineer at Intel, where the legendary Andy Grove ("the greatest manager of his or any era") drove the best-run company Doerr had ever seen. Later, as a venture capitalist, Doerr shared Grove's brainchild with more than fifty companies. Wherever the process was faithfully practiced, it worked. In this goal-setting system, objectives define what we seek to achieve; key results are how those top-priority goals will be attained with specific, measurable actions within a set time frame. Everyone's goals, from entry level to CEO, are transparent to the entire organization. The benefits are profound. OKRs surface an organization's most important work. They focus effort and foster coordination. They keep employees on track. They link objectives across silos to unify and strengthen the

entire company. Along the way, OKRs enhance workplace satisfaction and boost retention. In *Measure What Matters*, Doerr shares a broad range of first-person, behind-the-scenes case studies, with narrators including Bono and Bill Gates, to demonstrate the focus, agility, and explosive growth that OKRs have spurred at so many great organizations. This book will help a new generation of leaders capture the same magic.

Charting the Course

Red Rover is a gorgeously illustrated tale that explores the vast, inhospitable landscape of Mars and the adventures of the little rover that calls the planet its home. Mars has a visitor. It likes to roam observe measure and collect. It explores the red landscape—crossing plains, climbing hills, and tracing the bottoms of craters—in search of water and life. It is not the first to visit Mars. It will not be the last. But it might be the most curious. Join Curiosity on its journey across the red planet in this innovative and dynamic nonfiction picture book by Richard Ho, illustrated by Sibert Honor winner Katherine Roy. This title has Common Core connections.

Charting the Course for Vocational Education

The Future of Nursing

Transformational Learning in Community Colleges

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details the profound social and emotional change that nontraditional and historically underserved students undergo when they enter community college. Drawing on case study material and student observations, the book outlines the systematic supports that two-year institutions must put in place to help students achieve their educational and professional goals. The book offers guidance on how a renewed focus on student transformational learning can complement the skills curriculum, accelerate current reforms, and help lead to higher student success rates. "Chad Hoggan and Bill Browning have produced an excellent guide for assuring greater levels of success at the place community colleges and students meet at scale everyday: the classroom. It will provide community college academic leaders and faculty alike with a guide that will significantly improve student success in the classroom. This book is both timely and relevant as the classroom becomes the next frontier for community college reformation." --Kenneth L. Ender, professor of practice, The Belk Center for Community College Leadership and Research, and president emeritus, William Rainey Harper College "Transformational Learning in Community Colleges makes a meaningful contribution to the literature on student success by addressing pressing challenges such as the need for coordinated efforts at the program level. Intended for practitioners in community colleges and career pathways training programs, this book focuses on the changes students experience in college and provides helpful real-life examples, case studies, and applied strategies for readers to use." --Meredith Archer Hatch, senior associate director for Workforce and Academic

Alignment, Achieving the Dream Chad D. Hoggan is an associate professor of Adult, Workforce, and Continuing Professional Education in the Department of Educational Leadership, Policy, and Human Development at North Carolina State University. Bill Browning is an independent consultant with a thirty-year career combining management roles in corporate training, a community-based nonprofit, community college, and workforce development policy and leadership training. Robert G. Templin, Jr. is professor of the practice at the Belk Center for Community College Leadership and Research at North Carolina State University and senior fellow of the College Excellence Program at The Aspen Institute.

The Performance of Medicine: Techniques from the Stage to Optimize the Patient Experience and Restore the Joy of Practicing Medicine

Describes the philosophy of the Daily 5 teaching structure and includes a collection of literacy tasks for students to complete daily.

Mapping Your Academic Career

Taking a long view of the three-party relationship, and its future prospects In this Asian century, scholars, officials and journalists are increasingly focused on the fate of the rivalry between China and India. They see the U.S. relationships with the two Asian giants as now intertwined, after having followed separate paths during the Cold War. In *Fateful Triangle*, Tanvi Madan

argues that China's influence on the U.S.-India relationship is neither a recent nor a momentary phenomenon. Drawing on documents from India and the United States, she shows that American and Indian perceptions of and policy toward China significantly shaped U.S.-India relations in three crucial decades, from 1949 to 1979. *Fateful Triangle* updates our understanding of the diplomatic history of U.S.-India relations, highlighting China's central role in it, reassesses the origins and practice of Indian foreign policy and nonalignment, and provides historical context for the interactions between the three countries. Madan's assessment of this formative period in the triangular relationship is of more than historic interest. A key question today is whether the United States and India can, or should develop ever-closer ties as a way of countering China's desire to be the dominant power in the broader Asian region. *Fateful Triangle* argues that history shows such a partnership is neither inevitable nor impossible. A desire to offset China brought the two countries closer together in the past, and could do so again. A look to history, however, also shows that shared perceptions of an external threat from China are necessary, but insufficient, to bring India and the United States into a close and sustained alignment: that requires agreement on the nature and urgency of the threat, as well as how to approach the threat strategically, economically, and ideologically. With its long view, *Fateful Triangle* offers insights for both present and future policymakers as they tackle a fateful, and evolving, triangle that has regional and global implications.

Registries for Evaluating Patient Outcomes

This User's Guide is intended to support the design, implementation, analysis, interpretation, and quality evaluation of registries created to increase understanding of patient outcomes. For the purposes of this guide, a patient registry is an organized system that uses observational study methods to collect uniform data (clinical and other) to evaluate specified outcomes for a population defined by a particular disease, condition, or exposure, and that serves one or more predetermined scientific, clinical, or policy purposes. A registry database is a file (or files) derived from the registry. Although registries can serve many purposes, this guide focuses on registries created for one or more of the following purposes: to describe the natural history of disease, to determine clinical effectiveness or cost-effectiveness of health care products and services, to measure or monitor safety and harm, and/or to measure quality of care. Registries are classified according to how their populations are defined. For example, product registries include patients who have been exposed to biopharmaceutical products or medical devices. Health services registries consist of patients who have had a common procedure, clinical encounter, or hospitalization. Disease or condition registries are defined by patients having the same diagnosis, such as cystic fibrosis or heart failure. The User's Guide was created by researchers affiliated with AHRQ's Effective Health Care Program, particularly those who participated in AHRQ's DEcide

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(Developing Evidence to Inform Decisions About Effectiveness) program. Chapters were subject to multiple internal and external independent reviews.

The Complete Idiot's Mini Guide to Robert's Rules Scripts for Meetings

Winner of the 2009 ACHE James A. Hamilton Book of the Year Award! "This book is a tour de force, and no one but John Nance could have written it. Only he could have made sophisticated, scientifically disciplined instruction about the nature and roots of safety into a page-turner. Medical care has a ton yet to learn from the decades of progress that have brought aviation to unprecedented levels of safety, and, in instructing us all about those lessons, John Nance is not just a bridge-builder he is the bridge."
--Donald M. Berwick, MD, MPP, President and CEO, Institute for Healthcare Improvement (IHI)

The Dauntless Nurse

President Donald J. Trump lays out his professional and personal worldview in this classic work—a firsthand account of the rise of America’s foremost deal-maker. “I like thinking big. I always have. To me it’s very simple: If you’re going to be thinking anyway, you might as well think big.”—Donald J. Trump Here is Trump in action—how he runs his organization and how he runs his life—as he meets the people he needs to meet, chats with family and friends, clashes with enemies, and challenges conventional thinking. But even a maverick plays by rules, and Trump has

formulated time-tested guidelines for success. He isolates the common elements in his greatest accomplishments; he shatters myths; he names names, spells out the zeros, and fully reveals the deal-maker's art. And throughout, Trump talks—really talks—about how he does it. *Trump: The Art of the Deal* is an unguarded look at the mind of a brilliant entrepreneur—the ultimate read for anyone interested in the man behind the spotlight. Praise for *Trump: The Art of the Deal* “Trump makes one believe for a moment in the American dream again.”—The New York Times “Donald Trump is a deal maker. He is a deal maker the way lions are carnivores and water is wet.”—Chicago Tribune “Fascinating . . . wholly absorbing . . . conveys Trump's larger-than-life demeanor so vibrantly that the reader's attention is instantly and fully claimed.”—Boston Herald “A chatty, generous, chutzpa-filled autobiography.”—New York Post

Our Iceberg Is Melting

The Future of Nursing explores how nurses' roles, responsibilities, and education should change significantly to meet the increased demand for care that will be created by health care reform and to advance improvements in America's increasingly complex health system. At more than 3 million in number, nurses make up the single largest segment of the health care work force. They also spend the greatest amount of time in delivering patient care as a profession. Nurses therefore have valuable insights and unique abilities to contribute as partners with

other health care professionals in improving the quality and safety of care as envisioned in the Affordable Care Act (ACA) enacted this year. Nurses should be fully engaged with other health professionals and assume leadership roles in redesigning care in the United States. To ensure its members are well-prepared, the profession should institute residency training for nurses, increase the percentage of nurses who attain a bachelor's degree to 80 percent by 2020, and double the number who pursue doctorates. Furthermore, regulatory and institutional obstacles -- including limits on nurses' scope of practice -- should be removed so that the health system can reap the full benefit of nurses' training, skills, and knowledge in patient care. In this book, the Institute of Medicine makes recommendations for an action-oriented blueprint for the future of nursing.

Planning High School Courses

"It's about time that nurses have a practical and timely book for assessing and eliminating the horizontal violence that marks so much of our professional life. This book focuses on the origin and nature of the mutual violence and negativity (horizontal hostility) we have exhibited with each other and upon our colleagues for so long. It suggests ways to deal with it and move toward more healthy styles of relationship and interaction. I simply cannot imagine a nurse (or anyone for that matter) who cannot benefit from using this resource. If you haven't obtained it yet, get it now; you will find here

something that will truly add value to your personal and professional development." --Tim Porter-O'Grady, EdD, APRN, FAAN, nationally respected expert

Begin your intervention with **Ending Nurse-to-Nurse Hostility: Why Nurses Eat Their Young and Each Other**. Researchers report that verbal abuse contributes to up to 24% of staff turnover and 42% of nurse administrator turnover. To make matters worse, studies indicate that approximately 60% of newly registered nurses leave their first position within six months because of some form of horizontal hostility. With the nursing shortage and high turnover rates affecting nearly every facility, it is imperative that nurse leaders determine, assess, and eliminate the factors that influence and perpetuate the problems facing the nursing profession today. **TO-THE-POINT DISCUSSION, POWERFUL ADVICE, PRACTICAL STRATEGIES!** Through captivating anecdotal scenarios, **Ending Nurse-to-Nurse Hostility** examines the many facets of horizontal hostility and offers strategies to make your workplace more peaceful and attractive to current staff and future employees. Whether you're a nurse manager looking to end the cycle of nurse-to-nurse hostility or a staff member who feels you are or have been a victim of such behavior, this book will help you:

- Understand horizontal hostility and why it occurs (includes a sample employee questionnaire to assess whether horizontal hostility is an issue in your facility)
- Recognize the ramifications of allowing horizontal hostility to occur and persist (e.g., nurses quit, patient care suffers, facility loses nursing designation)
- Identify methods to prevent horizontal hostility
- Implement best-practice strategies to deter horizontal

hostility from re-occurring (includes steps staff and managers can take to remedy the situation) - Improve the nursing culture at your facility Faculty Disclosure Statement HCPPro Inc. has confirmed that none of the faculty/presenters, planners, contributors, or their partners/spouses have any relevant financial relationships to disclose related to the content of this educational activity. Earn 4 continuing education credits HCPPro, Inc. is accredited as a provider of continuing nursing education by the American Nursing Credentialing Center Commission on Accreditation. This educational activity for 4 nursing contact hours is provided by HCPPro, Inc.

The Book of Pendulum Healing

The Book of Pendulum Healing, suitable for beginners and adepts alike, offers clear, concise instructions for using ancient dowsing techniques, a modern pendulum, and 30 interrelated intuitive healing charts as a spiritual guidance system. The lessons provided are practical - the dowsing process provides concrete, visible-to-the-eye answers and solutions and other easy-to-learn healing techniques such as communication with the angelic realm, affirmative prayer, meditation, and aura clearing are also included. This profound system opens one's mind to inner intuition and wisdom and addresses many key intellectual, emotional, physical, and spiritual issues.

Trump: The Art of the Deal

Career Paths provides practical tools and tips for

developing and implementing career paths in the workplace. Discusses available resources organizations can use in developing career paths Includes a sample career path guide Describes how career path efforts can be integrated with recruitment and hiring, strategic planning, succession management, employee development, and retention programs Explains how to improve employee retention using career paths and how to integrate career paths into employee training and development systems Provides conceptual and practical toolkits for constructing career paths Discusses dimensions that impact career paths, such as employee movement and the nature of employee expertise

The Daily 5

Chart Your Child's Course to Success! Be Confident You're Covering the Essential High School Classes Experienced hikers know to never begin a demanding journey without a good map and a strong plan. For homeschooling parents, it's even more important to establish a solid plan toward high school graduation. So, What Are Your Plans? Do you have a plan yet for high school? Do you know the courses essential to preparing for graduation, college and career? Here's Why You Need This Book: "Planning High School Courses" highlights all the subjects required for college preparation, so your child will be fully prepared for competitive admission and scholarships. You'll learn strategies for choosing curriculum as well as tips for grouch-free grading. The free Planning Guide will be essential for keeping track

of your student's coursework. "Planning High School Courses" is part of The HomeScholar's Coffee Break Book series. Designed especially for parents who don't want to spend hours reading a 400-page book on homeschooling high school, this series combines Lee's practical and friendly approach with detailed, but easy-to-digest information, perfect to read over a cup of coffee at your favorite coffee shop! Never overwhelming, always accessible and manageable, each book in the series will give parents the tools they need to tackle the tasks of homeschooling high school, one warm sip at a time. Who is Lee Binz and Why Should You Listen to Her? Lee Binz, The HomeScholar, understands what it takes to graduate homeschool students who are fully prepared for college and for life. Lee's practical advice and organized presentations have helped thousands of homeschool parents muster the courage to complete their homeschooling journey. She is both reassuring and empowering, and will give you the knowledge you need to successfully graduate your high school student, and have confidence that they are ready to take on the world. A firm believer that homeschooling provides the best possible learning environment, and that parents are capable of providing a superior education for their children, Lee's mission is to encourage and equip parents to homeschool through high school.

Career Mapping

The deliberate devaluation of Blacks and their communities has had very real, far-reaching, and

negative economic and social effects. An enduring white supremacist myth claims brutal conditions in Black communities are mainly the result of Black people's collective choices and moral failings. "That's just how they are" or "there's really no excuse": we've all heard those not so subtle digs. But there is nothing wrong with Black people that ending racism can't solve. We haven't known how much the country will gain by properly valuing homes and businesses, family structures, voters, and school districts in Black neighborhoods. And we need to know. Noted educator, journalist, and scholar Andre Perry takes readers on a tour of six Black-majority cities whose assets and strengths are undervalued. Perry begins in his hometown of Wilksburg, a small city east of Pittsburgh that, unlike its much larger neighbor, is struggling and failing to attract new jobs and industry. Bringing his own personal story of growing up in Black-majority Wilksburg, Perry also spotlights five others where he has deep connections: Detroit, Birmingham, New Orleans, Atlanta, and Washington, D.C. He provides an intimate look at the assets that should be of greater value to residents—and that can be if they demand it. Perry provides a new means of determining the value of Black communities. Rejecting policies shaped by flawed perspectives of the past and present, it gives fresh insights on the historical effects of racism and provides a new value paradigm to limit them in the future. Know Your Price demonstrates the worth of Black people's intrinsic personal strengths, real property, and traditional institutions. These assets are a means of empowerment and, as Perry argues in this provocative and very personal book, are what we

need to know and understand to build Black prosperity.

Newsletter Ninja

The revised and updated tenth anniversary edition of the classic, beloved business fable that has changed millions of lives in organizations around the world. Our Iceberg Is Melting is a simple story about doing well under the stress and uncertainty of rapid change. Based on the award-winning work of Harvard Business School's John Kotter, it can help you and your colleagues thrive during tough times. On an iceberg near the coast of Antarctica, group of beautiful emperor penguins live as they have for many years. Then one curious bird discovers a potentially devastating problem threatening their home—and almost no one listens to him. The characters in the story—Fred, Alice, Louis, Buddy, the Professor, and NoNo—are like people you probably recognize in your own organization, including yourself. Their tale is one of resistance to change and heroic action, seemingly intractable obstacles and clever tactics for dealing with those obstacles. The penguins offer an inspiring model as we all struggle to adapt to new circumstances. Our Iceberg Is Melting is based on John Kotter's pioneering research into the eight steps that can produce needed change in any sort of group. After finishing the story, you'll have a powerful framework for influencing your own team, no matter how big or small. This tenth anniversary edition preserves the text of the timeless story, together with new illustrations, a revised afterword, and a Q&A with

the authors about the responses they've gotten over the past decade. Prepare to be both enlightened and delighted, whether you're already a fan of this classic fable or are discovering it for the first time.

Fateful Triangle

A new way of thinking about data science and data ethics that is informed by the ideas of intersectional feminism. Today, data science is a form of power. It has been used to expose injustice, improve health outcomes, and topple governments. But it has also been used to discriminate, police, and surveil. This potential for good, on the one hand, and harm, on the other, makes it essential to ask: Data science by whom? Data science for whom? Data science with whose interests in mind? The narratives around big data and data science are overwhelmingly white, male, and techno-heroic. In *Data Feminism*, Catherine D'Ignazio and Lauren Klein present a new way of thinking about data science and data ethics—one that is informed by intersectional feminist thought. Illustrating data feminism in action, D'Ignazio and Klein show how challenges to the male/female binary can help challenge other hierarchical (and empirically wrong) classification systems. They explain how, for example, an understanding of emotion can expand our ideas about effective data visualization, and how the concept of invisible labor can expose the significant human efforts required by our automated systems. And they show why the data never, ever “speak for themselves.” *Data Feminism* offers strategies for data scientists seeking to learn how

feminism can help them work toward justice, and for feminists who want to focus their efforts on the growing field of data science. But Data Feminism is about much more than gender. It is about power, about who has it and who doesn't, and about how those differentials of power can be challenged and changed.

Pandora's Clock

Despite a strong commitment to delivering quality health care, persistent problems involving medical errors and ineffective treatment continue to plague the industry. Many of these problems are the consequence of poor information and technology (IT) capabilities, and most importantly, the lack cognitive IT support. Clinicians spend a great deal of time sifting through large amounts of raw data, when, ideally, IT systems would place raw data into context with current medical knowledge to provide clinicians with computer models that depict the health status of the patient. Computational Technology for Effective Health Care advocates re-balancing the portfolio of investments in health care IT to place a greater emphasis on providing cognitive support for health care providers, patients, and family caregivers; observing proven principles for success in designing and implementing IT; and accelerating research related to health care in the computer and social sciences and in health/biomedical informatics. Health care professionals, patient safety advocates, as well as IT specialists and engineers, will find this book a useful tool in preparation for crossing the health care

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